

Financial Report as of June 30, 2010

Statement of Financial Activity

Revenues

Medicaid	\$ 17,438,262
Bureau of Developmental Services	462,327
Residential and client fees	128,185
Other revenues	446,084
Total Revenues	18,474,858

Expenses

Personnel costs	\$ 2,863,053
Transportation	115,502
Professional and other fees	229,620
Occupancy	242,053
Office costs	147,708
Contracted services	12,803,871
Family/individual assistance	1,685,331
Depreciation	94,058
Other expenses	182,782
Total Expenses	\$ 18,390,978
Increase in Net Assets	\$ 83,880

Statement of Financial Position

Assets

Cash	\$ 1,436,409
Client funds	198,140
Other assets	18,496
Accounts receivable	1,757,630
Current Assets	\$ 3,410,675
Fixed assets	\$ 1,281,204
Total Assets	\$ 4,691,879

Liabilities and Net Assets

Accounts payable	\$ 1,357,930
Client fund	198,140
Other deferred	35,034
Accrued payroll and earned time	258,707
Notes payable	125,364
Total Liabilities	\$ 1,975,175
Net assets to start year	\$ 2,632,824
Change in net assets	83,880
Net assets — unrestricted	2,716,704
Total Liabilities and Net Assets	\$ 4,691,879



One Sky Community Services, Inc.
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Return Service Requested



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Among One Sky's creative new offerings is a series of acting lessons followed by public performances with the NH Theatre Project.

From the Executive Director

It was not so long ago that parents had no choice but to institutionalize their child or go it alone. Indeed, their doctor was apt to advise them to forget their 'imperfect' child and have another one. Children with disabilities were not accepted in schools; adults were often not welcome in public. Behind the walls of institutions, conditions were substandard, even brutal. Forced sterilizations and medical experimentation were carried out.

It took a civil rights movement, public exposure of inhumane conditions, lawsuits and federal legislation to bring about change. In 1950, writer Pearl S. Buck lifted a veil of silence that was the norm for families whose close relatives had disabilities: she wrote about her own daughter in the *Ladies Home Journal*. That year, the first organized voice for parents was created in the form of the 'National Association for Retarded Children', which, by 1958 had 550 chapters. In a 1965 speech to the NY State Legislature, Sen. Robert F. Kennedy launched the 1st major salvo in the attack on dehumanizing institutions. When *Christmas in Purgatory*, a book of photographs taken inside an institution, was reproduced in Look magazine in 1967, it brought the largest reader response in the magazine's history. The Pennsylvania ARC sued Pennhurst State School in 1969, and in 1972 the program "Willowbrook: The Last Great Disgrace" exposed that facility to a TV audience of 2 ½ million. Congress in 1975 passed the 'Education for All Handicapped Children Act'. Reformers like Gunnar and Rosemary Dybwad and Wolf Wolfensberger advocated a new approach, termed *normalization*, that called for all individuals to be served in the community.

In New Hampshire, families initiated a lawsuit seeking to close Laconia State School and replace it with a "comprehensive system of community-based services." They won, and by 1983, 12 newly established area agencies were moving individuals back to their home communities. When the State School finally closed its doors in 1991, NH became the first state in the country to have a totally community-based system. The older staff, people we serve and their families lived through many of these events, while many younger ones did not. It is profoundly important that we remember this 'legacy' so that it both frightens and inspires us to continue our work.

Bob James

Bob James, Executive Director

Continuous Quality Improvement

Everyone at One Sky contributes to the quality of services and supports. Dedicated employees with years of experience understand their roles, mentor new staff, and continue to strive for excellence. Many staff closely monitor the quality of services and provide support to solve problems as they arise. One Sky staff are also active participants in statewide groups working to address larger issues that require systems solutions.

Our management team and other supervisors meet regularly with each other and with staff to plan for the future and respond to ever-changing challenges. Our subcontracted provider agencies have their own quality improvement processes as well as receiving feedback from One Sky. Individuals and families increasingly direct their own services, which contributes to quality and satisfaction with services. Ultimately all services and supports are overseen by a well-informed Board of Directors and the Family Support Advisory Council.

On an ongoing basis, One Sky summarizes feedback from families, individuals we serve, employees, and agencies with which we work. This information is carefully reviewed at several internal and external levels, including the Board of Directors and the NH Bureau of Developmental Services. A comprehensive review process called 'Redesignation' takes place every five years. Conscious pursuit of quality is embedded throughout the daily operations of One Sky.

Service Coordination

One Sky's Service Coordination Department currently serves 310 individuals. Our staff assists in identifying service needs, personal goals and preferences, and develops individual service agreements between persons receiving supports and their providers. Service Coordinators educate individuals, guardians and families about personal rights, the planning process, and community resources, as well as funded services arranged through One Sky. They also facilitate and document service agreements and monitor service delivery and individual satisfaction with these services.

Service Overview

Of the 310 individuals receiving service coordination, 152 receive residential supports and 23 live on their own and receive Community Support Services. One Sky contracts with 12 residential agencies to arrange these services. The majority of individuals served live in an enhanced family care model and 25 live in staff model residences. Another 15 individuals receive residential support from family members and staff in the family home, through He-M 521 certified programs.

Another service option, known as Consolidated Services, permits individuals or their representatives to design a service plan, select a service provider and decide how funding will be spent, based on needs identified in the individual service agreement. At the current time there are 42 individuals using this model, and One Sky anticipates many more will select this option during the upcoming year.

Presently, 244 individuals have received day program and supportive employment services that service coordinators arranged through our several service providers. Many of these individuals continue to be gainfully employed and naturally supported in jobs in their local communities. We continue to work closely with the Office of Vocational Rehabilitation as we strive to assure that everyone who wants to work finds a job they truly enjoy.

Family Services

This year the department of Family Support grew to include 775 families. 63 Families received targeted case management, while 256 benefited from respite care. Our In Home Supports program grew to serve 19 children, with new money added to meet the needs of an ever-growing wait list. All 23 students graduating from high school who were on the waiting list for services received funding. In Early Supports and Services, we served 320 children under the age of three through our two subcontracting agencies, the Richie McFarland Children's Center and Child and Family Services. Our Family Support Advisory Council (FSAC) assisted 93 families with financial requests, sent 20 families to the Family Support Conference at Bretton Woods, and assisted 97 families with camperships. The FSAC continues to support the Friends and NH Parent to Parent programs, and to offer quarterly social events for Region VIII families.

Members of the Family Support Advisory Council

Kathy Ennis
Leslee Preece
Paul Butler
Andrea Kaneb
Erin O'Brien
Tamara Le
Linda Himmer

Community Services

Now in its third year, One Sky's Department of Community Services offers Adult Day and Employment Services, Shared Living Residential Services, School-to-Community Transition Services for students approaching graduation from high school, and Community Support Services that facilitate independent living for adults. What began as one support program has grown to four programs that serve a total of 61 individuals in the seacoast area. Each service option provides individually tailored supports to fit each person's circumstances, needs and desires. We now employ 41 full- and part-time staff, as well as subcontractors. Our goals include building upon each service specialty while optimizing adults' daily living skills and self-reliance in their local communities.

One Sky Board of Directors

David Brown, Esq. President	Andrea Kaneb
Nancy Beach, Treasurer	Lysbeth Noyes
Robert Brown	Roberta Stout
Nancy Clayburgh	



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